

# THANK YOU FOR SHOPPING AT EVERY SECOND COUNTS!

We hope you love your new fitness wear but if for any reason you're not happy with your purchase, you may return articles within 14 days of receiving your order for an exchange or refund.

## RETURNS

Once we receive your return you will be notified automatically. Please remember that the goods are your responsibility until they reach us. Every Second Counts will not issue refunds for goods that do not arrive or arrive damaged so be sure to get proof of posting. The product you return must be in new, unused and unworn condition with all the original packaging and garment tags still attached.

## CONTACT

If you have any questions regarding your order, payment or delivery, please contact us at [hello@everysecondcounts.co.uk](mailto:hello@everysecondcounts.co.uk). Please keep your order number to hand.

## EXCHANGES

In the case of an exchange, please remember to state clearly, the item you require. Should the required piece be unavailable and provided the item is in its original unworn condition and returned with the original packaging within 7 days of notifying us, a refund will be issued. Every Second Counts only offers exchanges on an item for the same item in a different size, subject to availability, if a different garment is desired we ask you to place this as a new order.

EVERY  
SECOND  
COUNTS

*Team ESCx*

# RETURN FORM

YOUR NAME	ORDER No.	DATE
-----------	-----------	------

ITEM DESCRIPTION	SIZE	QTY	REFUND?	EXCHANGE?	NEW SIZE	NEW COLOUR	REASON

1. Note your name and order details & list all products you wish to return/exchange.

2. Please let us know the reason:
- 1] Too Small
  - 2] Too Large
  - 3] Damaged
  - 4] Other expectations
  - 5] Wrong item
  - 6] Other

*NOTE: We can only exchange an item for the same item in a different size/colour.*

3. Enclose this form with your parcel and send back to:

Every Second Counts,  
Great Western Studios,  
65 Alfred Road,  
London W2 5EU

**PLEASE REMEMBER TO GET A PROOF OF POSTAGE RECEIPT.**